



Date/Issue: **Special Quest/June 2011**

Title: **CBP updates change in bond notification policy**

If you attended the NCBFAA webinar Avalon hosted on May 5 with CBP representatives from the Revenue Division and Centralized Bond Team, you were informed of CBP's recent change for the continuous bond notification process. CBP has now posted an update to their notification policy for all approved bond submissions. To view CBP's update in full, [please click here](#).

Effective June 1, 2011, the Revenue Division has discontinued mailing copies of approved bond submissions to the bond principal(s) via U.S. postal mail. Avalon's customs broker clients who utilize Web Merlin™ already receive immediate email notification when a new continuous bond goes on file with CBP along with electronic bond copy that automatically includes the Customs assigned bond number. This automated functionality in Web Merlin allows you to email the continuous bond directly to your importer client who is the principal on the bond.

- If desired, your importer client as the bond principal can also request a paper copy of the bond directly from CBP as follows: Requests must be made by the principal via email to [cbp.bondquestions@dhs.gov](mailto:cbp.bondquestions@dhs.gov).
- The request must be received within 30 calendar days of the bond transaction approval.
- The request must identify the specific documentation being requested. For example, the request must specify if requesting a copy of a new bond, rider or termination paperwork. The request must reference the applicable 9-digit CBP bond number and the principal's importer number.
- These email requests must use an email subject line that begins with the words "BOND COPY REQUEST."

The Revenue Division will only provide requested copies as an email "reply" to requests which fully satisfy all of the above conditions.

CBP states these changes will provide significant resources and cost-savings which will be reinvested in core continuous bond processes; such as the review and approval of continuous bond submissions.

Avalon remains committed to providing the highest level of service to our clients and also to keeping you apprised of governmental changes affecting your business. We are the leading provider of U.S. Customs bonds and other surety and insurance products for customs brokers and transportation providers.

We continue to update our Web Merlin secure Internet portal to support our client, the customs broker. Web Merlin continues to provide the best surety bond technology in the industry. Features are constantly added to support compliance with CBP requirements, such as automated notifications for bond

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insufficiency, centralized bond filing and tracking including ISF Bonds, and several management and entry reports.

For more information, please contact your local Avalon office or Andriana Davis, Senior Product Manager at (847) 700-8087 or [adavis@avalonrisk.com](mailto:adavis@avalonrisk.com). A list of our offices may be found at [www.avalonrisk.com](http://www.avalonrisk.com).

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